

Technical Requirements for Canvas



Educational Technology

This guide provided the minimum technical requirements
for Canvas on Personal Computers

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Hardware/Platform	Microsoft Windows		
Operating System	Windows 10 Version 2004 Update*	Windows 10 Version 20H2 Update*	Windows 10 Version 21H1Update*
Total RAM	16 GB		
Web Browsers	Chrome Version 92.0** or later and Firefox 91.0** or later		
LockDown Browser	Version 2.0.7.6 or later		
Office Version	Microsoft 365 Desktop Version (Office 2019 Desktop)		
CPU	Intel Pentium III/AMD Athlon processor (1GHz+)		
Screen Size	1024 x 768 (minimum of 800x600)		
Internet Speed	Minimum of 512kbps (Cable Broadband or DSL connection)		
Adobe Reader	Adobe Reader DC		

Hardware/Platform	Apple Macintosh		
Operating System	macOS 10.14 Mojave*	macOS 10.15 Catalina*	macOS 11.1 Big Sur*
Total RAM	4 GB		
Web Browser	Chrome Version 92.0** or later and Firefox 91.0** or later		
LockDown Browser	Version 2.0.7.5 or later		
Office Version	Microsoft 365 Desktop Version (Office 2019 Desktop)		
CPU	Intel (1GHz+)		
Screen Size	1024 x 768 (minimum of 800x600)		
Internet Speed	Minimum of 512kbps (Cable Broadband or DSL connection)		
Adobe Reader	Adobe Reader DC		

Hardware/Platform	Chromebook***	
Operating System	chromeOS 91.0	chromeOS 92.0
Total RAM	1 GB	
Web Browser	Chrome Version 91.0	Chrome Version 92.0
LockDown Browser	Chrome Browser Extensions Version 0.2.0.117 or later	
Office Version	No Version Available to Support	
CPU	2 GHz+	
Screen Size	1024 x 768 (minimum of 800x600)	
Internet Speed	Minimum of 512kbps (Cable Broadband or DSL connection)	

Important Notes:

Screen Readers

- VoiceOver
 - Macintosh - <https://www.apple.com/accessibility/mac/vision/>
- JAWS
 - Windows - <http://www.freedomscientific.com/Products/software/JAWS/>
- NVDA
 - Windows - <https://www.nvaccess.org/>
- ChromeVox
 - Windows and Macintosh and ChromeOS - <http://www.chromevox.com/installing.html>

The following technologies are NOT supported:

- Internet Explorer 7 and Internet Explorer 8
- Internet Explorer 9 and Internet Explorer 10
- Internet Explorer 11 and Microsoft Edge Legacy
- Firefox 1.x, 2.0, 3.0, and 3.5
- Safari 2.0, 3.x (or any version on Windows)
- OS X 10.8 "Mountain Lion"
- OS X 10.9 "Mavericks"
- OS X 10.10 "Yosemite"
- OS X 10.11 "El Capitan"
- macOS Sierra 10.12
- macOS High Sierra 10.13
- Windows XP Service Pack 3
- Windows Vista Service Pack 2
- Windows 7 Service Pack 1
- Windows 8.1
- Java 5 and Java 6 and Java 7
- Flash Player
- Office 365 Web App or Mobile Version

Operating System End of Life Cycle Support

Microsoft Corporation support:

- Windows 10 Version 2004 Update
 - Home/Pro Version supported until December 14, 2021
- Windows 10 Version 20H2 Update
 - Home/Pro Version supported until May 10, 2022
- Windows 10 Version 21H1 Update
 - Home/Pro Version supported until December 13, 2022

Apple Inc. support:

- macOS Mojave
 - Version 10.14.6 supported until September 2021
- macOS Catalina
 - Version 10.15.7 supported until September 2022
- macOS Big Sur
 - Version 11.5.2 supported until September 2023

* For the Operating Systems, we support the Three Most Recent Versions.

** For the Desktop Web Browsers, we support the Two Most Recent Versions.

*** For the Chromebook, we support the Two Most Recent Versions.
