

Technical Requirements for Canvas



Educational Technology

This guide provided the minimum technical requirements
for Canvas on Personal Computers

Troy University

Troy, Alabama 36082

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Hardware/Platform	Microsoft Windows		
Operating System	Windows 10 Version 22H2*	Windows 11 Version 21H2*	Windows 11 Version 22H2*
Total RAM	16 GB		
Web Browsers	Chrome Version 120.0** or later and Firefox 121.0** or later		
LockDown Browser	Version 2.1.2.01 or later		
Office Version	Microsoft 365		
CPU	Intel Core i3/AMD Ryzen 3 processor (1GHz+)		
Screen Size	1024 x 768 (minimum of 800x600)		
Internet Speed	Minimum of 512kbps (Cable Broadband or DSL connection)		
Adobe Reader	Adobe Reader DC		

Hardware/Platform	Apple Macintosh		
Operating System	macOS 12.7.2 Monterey*	macOS 13.6.3 Ventura*	macOS 14.2.1 Sonoma*
Total RAM	8 GB		
Web Browser	Chrome Version 120.0** or later and Firefox 121.0** or later		
LockDown Browser	Version 2.1.2.00 or later		
Office Version	Microsoft 365		
CPU	Apple M1 (2.064 GHz)		
Screen Size	1024 x 768 (minimum of 800x600)		
Internet Speed	Minimum of 512kbps (Cable Broadband or DSL connection)		
Adobe Reader	Adobe Reader DC		

Hardware/Platform	Chromebook***	
Operating System	ChromeOS 119.0	ChromeOS 120.0
Total RAM	1 GB	
Web Browser	Chrome Version 119.0	Chrome Version 120.0
LockDown Browser	Chrome Browser Extensions Version 0.3.0.351 or later	
Office Version	Microsoft 365 Apps	
CPU	2 GHz+	
Screen Size	1024 x 768 (minimum of 800x600)	
Internet Speed	Minimum of 512kbps (Cable Broadband or DSL connection)	

Important Notes:

Screen Readers

- VoiceOver
 - macOS - <https://www.apple.com/accessibility/vision/>
- JAWS
 - Windows - <https://www.freedomscientific.com/Products/software/JAWS/>
- NVDA
 - Windows - <https://www.nvaccess.org/>
- ChromeVox
 - Chromebook - <https://support.google.com/chromebook/answer/7031755?hl=en>
- Screen Reader (ChromeVox Classic)
 - Chrome Browser - https://chromewebstore.google.com/detail/screen-reader/kgejghpjiefppelpmljgcljbhoiplfn?hl=en-US&utm_source=ext_sidebar

The following technologies are NOT supported:

- Internet Explorer 7 and Internet Explorer 8
- Internet Explorer 9 and Internet Explorer 10
- Internet Explorer 11 and Microsoft Edge Legacy
- Firefox 1.x, 2.0, 3.0, and 3.5
- Safari 2.0, 3.x (or any version on Windows)
- OS X 10.9 "Mavericks"
- OS X 10.10 "Yosemite"
- OS X 10.11 "El Capitan"
- macOS 10.12 (Sierra)
- macOS 10.13 (High Sierra)
- macOS 10.14 (Mojave)
- macOS 10.15 (Catalina)
- macOS 11 (Big Sur)
- Windows XP Service Pack 3
- Windows Vista Service Pack 2
- Windows 7 Service Pack 1
- Windows 8.1
- Java 5 and Java 6 and Java 7
- Flash Player

Operating System End of Life Cycle Support

Microsoft Corporation support:

- Windows 10 Version 22H2
 - Home/Pro Version supported until October 14, 2025
- Windows 11 Version 21H2
 - Home/Pro Version supported until October 10, 2023
- Windows 11 Version 22H1
 - Home/Pro Version supported until October 8, 2024

Apple Inc. support:

- macOS Monterey
 - Version 12.7.2 supported until November 2024
- macOS Ventura
 - Version 13.6.3 supported until November 2025
- macOS Sonoma
 - Version 14.2.1 supported until November 2026

* For the Operating Systems, we support the Three Most Recent Versions.

** For the Desktop Web Browsers, we support the Two Most Recent Versions.

*** For the Chromebook, we support the Two Most Recent Versions.
