

# Technical Requirements for Canvas



## Educational Technology

This guide provided the minimum technical requirements for Canvas

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Hardware/Platform	Microsoft Windows		
Operating System	Windows 10 April 2018 Update*	Windows 10 October 2018 Update*	Windows 10 May 2019 Update*
Total RAM	16 GB		
Web Browsers	Chrome Version 76.0** or later and Firefox 68.0** or later		
CPU	Intel Pentium III/AMD Athlon processor (1GHz+)		
Screen Size	1024 x 768 (minimum of 800x600)		
Internet Speed	Minimum of 512kbps (Cable Broadband or DSL connection)		
Adobe Reader	Adobe Reader DC		

Hardware/Platform	Apple Macintosh		
Operating System	macOS 10.12 Sierra*	macOS 10.13 High Sierra*	macOS 10.13 Mojave*
Total RAM	4 GB		
Web Browser	Chrome Version 76.0** or later and Firefox 68.0** or later		
CPU	Intel (1GHz+)		
Screen Size	1024 x 768 (minimum of 800x600)		
Internet Speed	Minimum of 512kbps (Cable Broadband or DSL connection)		
Adobe Reader	Adobe Reader DC		

Hardware/Platform	Chromebook***	
Operating System	chromeOS 75.0	chromeOS 76.0
Total RAM	1 GB	
Web Browser	Chrome Version 75.0	Chrome Version 76.0
CPU	2 GHz+	
Screen Size	1024 x 768 (minimum of 800x600)	
Internet Speed	Minimum of 512kbps (Cable Broadband or DSL connection)	

### Important Notes:

#### Screen Readers

- VoiceOver
  - Macintosh
  - <https://www.apple.com/accessibility/mac/vision/>
- JAWS
  - Windows
  - <http://www.freedomscientific.com/Products/software/JAWS/>
- NVDA
  - Windows
  - <https://www.nvaccess.org/>
- ChromeVox
  - Windows and Macintosh and ChromeOS
  - <http://www.chromevox.com/installing.html>

**The following technologies are NOT supported:**

- Internet Explorer 6 and Internet Explorer 7 and Internet Explorer 8
- Internet Explorer 9 and Internet Explorer 10 and Internet Explorer 11
- Firefox 1.x, 2.0, 3.0, and 3.5
- Safari 2.0, 3.x (or any version on Windows)
- Mac OS X 10.4 "Tiger"
- Mac OS X 10.5 "Leopard"
- Mac OS X 10.6 "Snow Leopard"
- Mac OS X 10.7 "Lion"
- OS X 10.8 "Mountain Lion"
- OS X 10.9 "Mavericks"
- OS X 10.10 "Yosemite"
- OS X 10.11 "El Capitan"
- Windows XP Service Pack 3
- Windows Vista Service Pack 2
- Windows 7 Service Pack 1
- Windows 8.1
- Java 5 and Java 6 and Java 7
- Flash Player

Operating System End of Life Cycle Support

Microsoft Corporation support:

- Windows 10 April 2018 Update
  - Home/Pro Version supported until November 12, 2019
- Windows 10 October 2018 Update
  - Home/Pro Version supported until May 12, 2020
- Windows 10 May 2019 Update
  - Home/Pro Version Supported until December 8, 2020

Apple Inc. support:

- macOS Sierra
  - Version 10.12.6 supported until September 2019
- macOS High Sierra
  - Version 10.13.6 supported until September 2020
- macOS Mojave
  - Version 10.14.6 supported until September 2021

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\* For the Operating System we support the Three Most Recent Versions.

\*\* For the Desktop Web Browsers we support the Two Most Recent Versions.

\*\*\* For the Chromebook we support the Two Most Recent Versions.

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