

Technical Requirements for Canvas



Educational Technology

This guide provided the minimum technical requirements
for Canvas on Personal Computers

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Hardware/Platform	Microsoft Windows		
Operating System	Windows 10 Version 22H2*	Windows 11 Version 23H2*	Windows 11 Version 24H2*
Minimum RAM	16 GB		
Web Browsers	Chrome Version 133.0** or later and Firefox 135.0** or later		
LockDown Browser	Version 2.1.3.00 or later		
Office Version	Microsoft 365		
CPU	Intel Core i3/AMD Ryzen 3 processor (1GHz+)		
Screen Size	1024 x 768 (minimum of 800x600)		
Internet Speed	Minimum of 512kbps (Cable Broadband or DSL connection)		
Adobe Reader	Adobe Reader DC		

Hardware/Platform	Apple Macintosh		
Operating System	macOS 13.7.4 Ventura*	macOS 14.7.4 Sonoma*	macOS 15.3.1 Sequoia*
Minimum RAM	8 GB		
Web Browser	Chrome Version 133.0** or later and Firefox135.0** or later		
LockDown Browser	Version 2.1.3.00 or later		
Office Version	Microsoft 365		
CPU	Apple M1 (2.064 GHz)		
Screen Size	1024 x 768 (minimum of 800x600)		
Internet Speed	Minimum of 512kbps (Cable Broadband or DSL connection)		
Adobe Reader	Adobe Reader DC		

Hardware/Platform	Chromebook***	
Operating System	ChromeOS 131.0	ChromeOS 132.0
Minimum RAM	4 GB	
Web Browser	Chrome Version 131.0	Chrome Version 132.0
LockDown Browser	Chrome Browser Extensions Version 0.3.0.466 or later	
Office Version	Microsoft 365 Apps	
CPU	2 GHz+	
Screen Size	1024 x 768 (minimum of 800x600)	
Internet Speed	Minimum of 512kbps (Cable Broadband or DSL connection)	

Important Notes:

Screen Readers

- VoiceOver
 - macOS - <https://www.apple.com/accessibility/vision/>
- JAWS
 - Windows - <https://www.freedomscientific.com/Products/software/JAWS/>
- NVDA
 - Windows - <https://www.nvaccess.org/>
- ChromeVox
 - Chromebook - <https://support.google.com/chromebook/answer/7031755?hl=en>
- Narrator
 - Windows - <https://support.microsoft.com/en-us/windows/complete-guide-to-narrator-e4397a0d-ef4f-b386-d8ae-c172f109bdb1>

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The following technologies are NOT supported:

- Internet Explorer 7 and Internet Explorer 8
- Internet Explorer 9 and Internet Explorer 10
- Internet Explorer 11 and Microsoft Edge Legacy
- Firefox 1.x, 2.0, 3.0, and 3.5
- Safari 2.0, 3.x (or any version on Windows)
- OS X 10.9 "Mavericks"
- OS X 10.10 "Yosemite"
- OS X 10.11 "El Capitan"
- macOS 10.12 (Sierra)
- macOS 10.13 (High Sierra)
- macOS 10.14 (Mojave)
- macOS 10.15 (Catalina)
- macOS 11 (Big Sur)
- macOS 12 (Monterey)
- Windows XP Service Pack 3
- Windows Vista Service Pack 2
- Windows 7 Service Pack 1
- Windows 8.1
- Java 5 and Java 6 and Java 7
- Flash Player

Operating System End of Life Cycle Support

Microsoft Corporation support:

- Windows 10 Version 22H2
 - [Home/Pro Version supported until October 14, 2025](#)
- Windows 11 Version 23H2
 - [Home/Pro Version supported until November 11, 2025](#)
- Windows 11 Version 24H2
 - [Home/Pro Version supported until October 13, 2026](#)

Apple Inc. support:

Apple generally provides security updates for the latest three major macOS releases, which typically translates to around three years of support for each version.

- macOS Ventura
 - [Version 13.7.4 supported until October 24, 2025](#)
- macOS Sonoma
 - [Version 14.7.4 supported until September 26, 2026](#)
- macOS Sequoia
 - [Version 15.2.1 supported until September 16, 2027](#)

* For the Operating Systems, we support the Three Most Recent Versions.

** For the Desktop Web Browsers, we support the Two Most Recent Versions.

*** For the Chromebook, we support the Two Most Recent Versions.