

# TROY Impulse

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Network Authenticated Login

# Impulse is a Network Access Control system designed for Authenticating login access to the Troy University Network.

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- How Impulse will affect my daily work habits.
- Why you need another login process.
- What you need to make it work.
- How often you will need to login.

# How Impulse will affect my daily work habits

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- The only change to your daily work habit you will see is at the point you will need to re-authenticate. This will require you to open your Internet Browser, which will in turn bring up the “Login” page, and use your email account and password to get authenticated to the Troy University Network.

# What if I do not know my UserID or Password?

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- If you do not know your UserID click the following link:
- [https://it.troy.edu/email/user\\_id\\_help.html](https://it.troy.edu/email/user_id_help.html)
- If you do not know your email password then click this link:
- <https://it.troy.edu/email/index.html>

# Why you need another login process

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- Troy University, in accordance with compliance regulations, will require a login to the network in order to gain access to Internet, Email, and other online resources.

# What you need to make it work

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- Once implemented, you will need to open your Internet Browser and Authenticate. If you are using a Windows XP or Vista computer and/or a Macintosh, you will be prompted to install an application that checks for various things such as Windows Update, Macintosh Updates, and Anti-Virus. There will be certain parameters that must be met in order for access to be granted.

# How Often you will need to login

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- A forced Re-Authentication will occur every 18 hours. For example, if you login on Monday at 9:00 am, then you will be forced to re-authenticate on Tuesday at 9:00 am. This may interrupt all network traffic on your computer, except VPN, Datatel and system updates, until you have re-authenticated.

# What will the login page look like?

The image shows a web browser window displaying the TrojanPass login page for Troy University. The page has a dark red header with the Troy University logo. The main content is split into two columns. The left column contains a welcome message and instructions for using TrojanPass. The right column contains the sign-in form with fields for username and password, a checkbox for terms and conditions, and a sign-in button. The footer contains links for help and policy, and a placeholder for the user's IP address.

**TROY UNIVERSITY**

## Welcome to the Troy University Network

To access network resources, please sign in.

We require you to authenticate before proceeding. You will use your TrojanPass Username and TrojanPass Password for the Authentication to the right.

[Troy University HelpDesk](#)

[TrojanPass Service](#)

## Sign In

TrojanPass Username

TrojanPass Password

By clicking the check box and the "Sign In" button, I accept the terms and conditions of the [Troy University Technology Policy](#)

Troy University  
[Frequently Asked Questions](#) [Acceptable Use Policy](#)  
Your IP Address is -



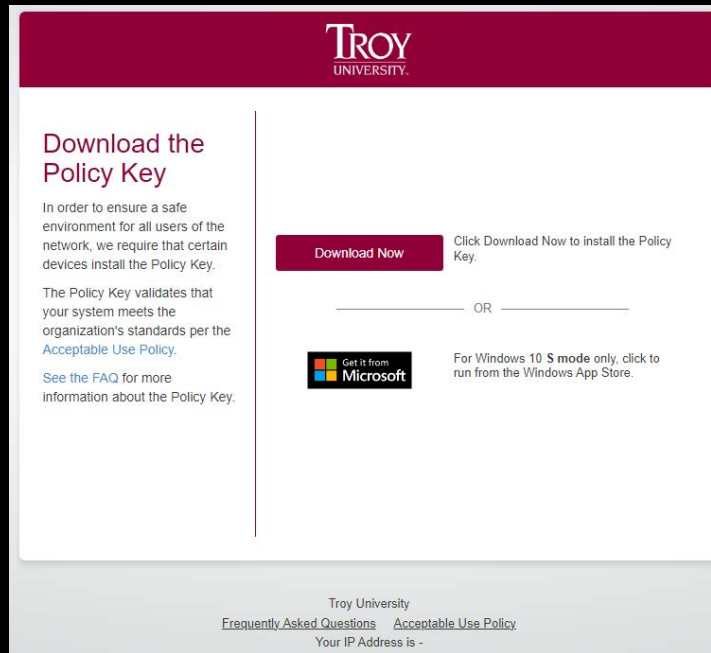
# What if I do not know my Password?

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- Type the link into your web browser. This will take you to the Password Reset Form.
- <https://it.troy.edu/email/index1.html>

# What else can we expect to see?

This will only need to be installed ONCE, as long as you do not delete or uninstall the application.



The screenshot shows a web page for Troy University. At the top, there is a maroon header with the Troy University logo. Below the header, the page is divided into two columns. The left column contains the heading "Download the Policy Key" and three paragraphs of text explaining the requirement and providing links for more information. The right column features a prominent "Download Now" button, followed by an "OR" separator and a "Get it from Microsoft" button. Below the Microsoft button, there is a note about Windows 10 S mode. At the bottom of the page, there is a footer with the Troy University name and links to "Frequently Asked Questions" and "Acceptable Use Policy".

**TROY**  
UNIVERSITY

## Download the Policy Key

In order to ensure a safe environment for all users of the network, we require that certain devices install the Policy Key.

The Policy Key validates that your system meets the organization's standards per the [Acceptable Use Policy](#).

[See the FAQ](#) for more information about the Policy Key.

**Download Now** Click Download Now to install the Policy Key.

OR

Get it from **Microsoft**

For Windows 10 S mode only, click to run from the Windows App Store.

Troy University  
[Frequently Asked Questions](#) [Acceptable Use Policy](#)  
Your IP Address is -

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[Frequently Asked Questions](#) [Acceptable Use Policy](#)

Your IP Address is -

# Important Contact Information

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- In the event a user needs technical support. Please contact the Helpdesk at the numbers listed below or visit <https://it.troy.edu>
- Ext 4357 (HELP) or ext 5660.
- Please include your name, valid phone number where you can be reached, description of the problem.